



Operations Manager – Auckland

Do you have a passion for making a difference? Do you want your contribution to help change the lives of at-risk children, young people and their whānau?

We need an experienced and senior leader to join our large team based in Auckland. You will have responsibility for the delivery of both in-home and residential services, working across a range of service contracts in the Auckland region. With ultimate responsibility for nearly 100 staff, this role requires a strategic thinker and leader to continue developing our Auckland operations.

We're interested in applicants who have skills and experience in:

- Social services at a leadership level
- Financial management, budgeting and contract delivery
- Team leadership and empowering others to succeed
- Delivering a model of practice and operating within a clinical framework
- Innovation, improvement initiatives and delivering results to plans

We are a people organisation and are committed to our bi-cultural journey – you will need to demonstrate a genuine appreciation for how we integrate Māori and Pasifika protocols into daily life.

You will also need a tertiary qualification in Social Services, Mental Health or another related discipline and preferably a business or management qualification (or significant leadership and management experience).

About Youth Horizons

Youth Horizons is a specialised non-profit organisation providing therapeutic services for children and young people who have complex behaviour and/or mental health needs. Our innovative approach combines evidence-based models of practice along with a focus on our core values of Manaakitanga, Wairuatanga, Aroha and Whanaungatanga. We have over 250 staff and caregivers supporting young people and their families and whānau across Northland, greater Auckland, Waikato, Bay of Plenty, Hawkes Bay, Lower North Island and Lower South Island. To find out more about Youth Horizons, visit www.youthorizons.org.nz

If you would like to apply or discuss this opportunity further, please contact Vanessa Joynt on Vanessa.joynt@youthorizons.org.nz

Applications close 13 July.