

How satisfied are whānau with our services?

88 parents/caregivers responded to the survey

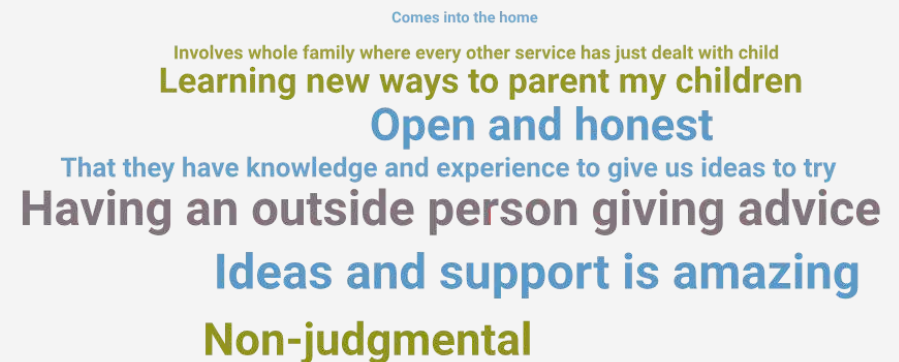


Over May-June 2018 parents and permanency placements of Youth Horizons' clients were also surveyed to seek their perceptions and to gauge satisfaction levels with Youth Horizons' care-based and in-home services.

● Negative ● Neutral ● Positive

% based on respondents who selected 'satisfied' or 'very satisfied'.

What parents/caregivers said was helpful about the service:



They accommodate our family times
Having a Māori counsellor

What parents/caregivers said would improve our services:

